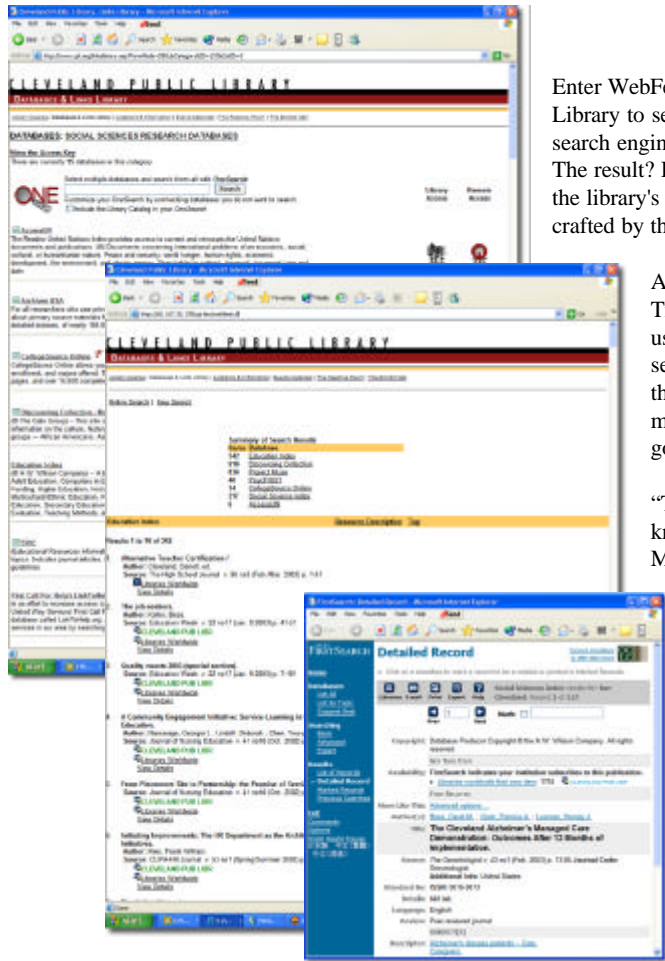
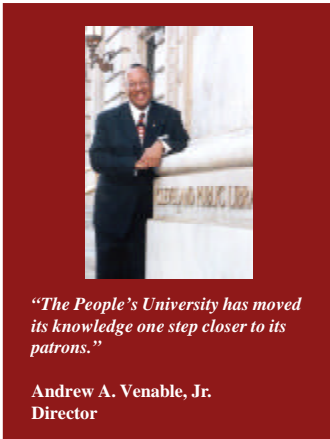


WebFeat Case Study: Cleveland Public Library

Cleveland Public Library is the third largest public research library in America. Known as “The People’s University,” the library offers its patrons one of the largest and most diverse database collections available anywhere.

The problem? “We offered a tremendous wealth of knowledge to our patrons, but they were required to learn dozens of databases and interfaces,” said Andrew A. Venable, Jr., Director of Cleveland Public Library, “the process of navigating our collective knowledge base was a tedious one.”

The People's University had one simple goal: enable their patrons to search any of their knowledge resources at the same time, with one intuitive interface.



Enter WebFeat. WebFeat worked with Cleveland Public Library to seamlessly weave its patent-pending federated search engine into the library's existing interface. The result? Patrons can now simultaneously search any of the library's 100+ databases from a single interface, custom crafted by the library to meet the needs of its community.

And, for the first time, with WebFeat's Usage Tracker, Cleveland Public Library could get usage statistics for all of their databases in seconds, instead of days. That makes it easy for the Library to keep track of the more than half million searches conducted by its patrons since going live this year.

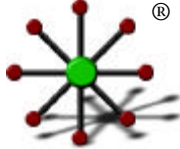
“The People’s University has moved its knowledge one step closer to its patrons,” says Mr. Venable.

Over 1,000 academic, public and Fortune 500 libraries (including 7 of the top 10 US public libraries) now use WebFeat.

Can we build a WebFeat for your library?

Cleveland Public Library's WebFeat system is seamlessly integrated into the library's existing web pages, handshaking with the library's own dynamic database menuing system.

See Cleveland Public Library's remarkable WebFeat system, along with the very latest WebFeat innovations at ALA booth number 923



WebFeat

Patent pending

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